In this issue: Look Back at IFD Awards | New IEMS Recruits | IMPD Success New UIndy Scholarship | Director for a Day | Excellence in Government



The demands upon the Department of Public Safety have been enormous this year. Record snow and cold along with a variety of events that have claimed many of our citizens' lives have made the job even more challenging. I certainly realize the toll that this can take on all members of public safety and I want to thank you for your hard work and dedication.

We are moving in the right direction, thanks to your input and willingness to step up to a multitude of issues we face as a department.

This year we are continuing to move forward to be as effective and efficient as possible. Our focus on developing a data-driven model to best allocate our resources and to deal with crime and quality of life issues simultaneously is gaining momentum. In addition to the goals and objectives that each of our eight divisions is tasked with accomplishing this year, DPS division are working together to make this data-driven model a reality.

We have already taken numerous steps to move in this direction:

- Personnel allocation of all departments, with changes made as a result
- Launch of a neighborhood service area efficiency team to review a combination of data to determine appropriate service areas — first beta test is scheduled to begin this week
- Establishment of the Indy Public Safety Foundation as a funding source to bridge the gap between our budgets and where we need to be operationally, and most importantly, as a think-tank to review and assist with our process development
- Began capitalizing on the City-County Council's partnership with the Central Indiana Community Foundation, which is supplying crime prevention and quality of life dollars — nearly \$2 million — to the community
- Purchase of a Computer Aided Dispatch and Records Management System (investment of \$15 million) to track critical data

"We are moving in the right direction, thanks to your input and willingness to step up to a multitude of issues we face as a department."

All of this will help ensure that we have the structure and training to succeed as we move forward.

Have a question, suggestion or comment to share with Director Riggs or the Department? Please e-mail it to us at:





Director Riggs: continued from page 1



By the end of 2014 or early 2015, we will be able to input data from a variety of government agencies to determine what needs are in our community and the resources available to address them. To meet this very aggressive timeframe I have called upon each department to assist:

- IMPD: continue to make progress in developing a robust analysis of crime information and to develop a plan to increase the amount of reports taken by phone along with instituting an on-line report mechanism
- IFD: continue collecting data on fires and causation, along with tracking medical runs that can be placed in a format to be downloaded into the new CAD/RMS
- IEMS: will continue to supply data on health-related issues, such as heroin overdoses, and continue to work on how DPS can partner with MESH to learn more about collecting and disseminating important information to our employees and the public
- Animal Care and Control: has been collecting and comparing its data to IMPD data in high-crime areas. This will need to
 expand to include all police hot-spot areas
- Homeland Security: will work with Public Safety Communications to ensure that the Emergency Operation Center is utilized as a meeting area where the CAD/RMS data is displayed and easily navigated
- Public Safety Communications: continue to work with InterAct on implementing CAD/RMS, while planning for incorporation of
 data from other sources. Also, continue the development of <u>SafeTown.org</u> for sharing of real time crime information with
 citizens
- Citizen's Police Complaint Officer: will help ensure that their data is easily transferable to the new system to determine areas of town that have filed the most complaints in order to determine causation
- Mayor's Office of Re-Entry: establish tracking for those re-entering society after incarceration, allowing for easier monitoring
 and identifying areas of town where those re-entering are residing. This will determine what re-entry services are needed in
 specific locations

As you can tell, this is an arduous task. One that requires we all work in unison. By working together we will be able to reduce crime, the fear of crime, and enhance public safety and quality of life for our residents and guests of Indianapolis.

God Bless and stay safe // Troy

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Facebook page — search for
"Indianapolis Department of Public Safety"



A Look Back: IFD Honors Department with 2013 Awards



On the heels of what is best described as an intense, high profile year, the Indianapolis Fire Department honored their own Jan. 24 for exemplary performance during 2013. Held at the Indiana Roof Ballroom, over 104 awards were given to IFD Firefighters, civilian employees and citizens of Indianapolis.

IFD firefighters were praised for their work during several large incidents that occurred in 2013, including the Belmont Fire, the Keystone Bus Crash, the Van Buren Fire, 30th & Clifton Fire, the 9th &

Sherman Warehouse Fire and the All Pro Scrap Fire. In addition to over 613 working fires, IFD firefighters responded to and mitigated incidents that reflected the power of teamwork, the importance of training and the ability to maintain composure under extreme stress.

In a highlight of the evening, IFD Firefighter Chris McGrone was on hand to present his fellow firefighters with the "Professional Excellence Award" for saving his life during a fire after he suffered the catastrophic loss of his breathing air. McGrone spent days in a medically-induced coma after breathing in superheated gases but has since recovered and returned to full duty.

One of the most important awards of the evening was given to the entire complement of 1154 firefighters and presented jointly to IFD Fire Chief Brian Sanford and Fire Operations Chief Ken Bacon. The "IFD Unit Commendation" was awarded by the IFD Recognition Committee, to the department as a whole, after reviewing the year's events and realizing just how much the department has accomplished through its efforts to serve the city in 2013.

Reflecting further during Chief Sanford's tenure, the committee noted the immense national scrutiny under which the IFD has performed. Amongst the 3,421 working fires since 2009, many remember the Canal fire, the 16th and College fire, Richmond Hill Explosion, Texas Roadhouse fire, 10th and Pennsylvania fire, Meridian St. fire, the Garfield Park chemical spill and the Indiana State Fair stage collapse, just to name a few.

Citizens honored by IFD included eight-year old Caleb Webster, IMPD Officer Frank Wooten and DNR Conservation Officer Jett Quillen.

Chosen by their peers, the winners of the 2013 Peer Leadership were:

A Shift: Lieutenant Todd Walsh B Shift: Private Jimmy Donlan C Shift: Private Stephen Brad Morris

IFD Firefighter Pvt. Sue Shepherd was given the prestigious Fire Department Instructors Conference (FDIC) Service Award, presented by the Editor of Fire Engineering Magazine/PennWell Publishing, retired Chief Robert Halton.













22 New Paramedic and EMT Recruits Hit the Streets



Twenty-two Indianapolis Emergency Medical Services (EMS) Academy recruits were sworn in as official members of the service Jan. 29. Academy Class VI and Class VII participated in the ceremony, at which 12 providers were sworn in as emergency medical technicians (EMTs) at the rank of private, and 10 providers were sworn in as paramedics at the rank of specialist.

"These men and women represent the highest level of knowledge and qualification to serve the citizens of Indianapolis as part of the Indianapolis EMS family," said Dr. Charles Miramonti, chief of Indianapolis EMS. "We are proud to call them our brothers and sisters in public safety."

The newly hired employees, called recruits, completed six weeks of training in the Indianapolis EMS Academy to become acquainted with the service's policies and procedures and to prepare for work in the field. They then completed between three and six weeks of the Field Training Officer (FTO) Program, during which they were coached by mentors while working on an ambulance, before completing a probationary period. These recruits have now successfully completed all requirements and are officially members of Indianapolis EMS.

During their time in the academy, recruits were required to maintain a high average on all in-course examinations and were evaluated on a number of core competencies. The program provided training in emergency vehicle operations, navigation, patient assessment, documentation, obstetrics, cardiac emergencies, traumatic emergencies, mass casualty management, terrorism and special operations, such as hazardous materials and extrication.

These are the sixth and seventh recruit classes to be sworn in since the inception of Indianapolis EMS in December 2010. The new service members are Privates Brenda Allard, Lauren Brownlee, Taylor Gentry, Eric Green, Elizabeth Hook, Bobbi Riley, Wesley Robinson, Ben Rossok, Aaron Solenberg, Ric Spaulding, Chad White and Colin Yocum and Specialists Rick Allgood, Joe Bodenhom, Eric Dombroski, Kristin Hamblin, Lucas Haut, Kaylee Rambo, Kevin Shaffer, Aaron Thomas, Nathan Tucker and Robbie Williams.



Run and Respond: IMPD Stories of Success



"We are working as a team to address crime, the fear of crime and the quality of life in our neighborhoods. Your efforts are making a difference. Keep up the good work."

-- Chief Rick Hite

IMPD's Violent Crime Unit nabs five murder suspects in seven days

IMPD's Violent Crime Unit (VCU) identifies, tracks, and arrests the worst of the worst in the city. Over a seven-day period in February, this small, but effective unit arrested five suspects involved in three separate murders including Shawn Wilson, 27, for his alleged involvement in the murder of pizza delivery driver Daniel Jaffke on Jan. 31. This does not include the other operations led by this dedicated squad of detectives. They work non-stop, around the clock to help make our city safe.

IMPD officer uses his trauma kit to help save a man's life

On Jan. 26, IMPD Officer Michael Mann received a radio run to East 22nd Street and North Central Avenue on the report of a person down. When Officer Mann arrived he found a man partially inside a car, unconscious, and in an obvious medical emergency. Officer Mann the man from the car and retrieved his newly assigned trauma kit. The man was not breathing and did not have a pulse.

Officer Mann used his O.P. airway tool and began chest compressions,

which continued until medics arrived. Before the man was transported he had a pulse and was breathing on his own.

This man is alive today because of the efforts of Officer Michael Mann.

Marian University Police, IMPD Team Up for Seven-Minute Arrest

On Feb. 12, officers were dispatched to an armed robbery at Dollar General.

IMPD Detective Sergeant Brent Hendricks responded to the scene. The suspect had stolen one of the cash register drawers as employees were switching out the drawers. After the suspect grabbed the drawer, he pulled out a gun and pointed it at both employees as he left through the front doors.

While en route IMPD dispatch gave plate information for the suspect's vehicle. Marian University Officer Stephen Dickey found the vehicle and the suspect bailed. After a short foot pursuit, Officer Dickey apprehended the suspect.

Officers recovered the weapon in the suspect vehicle, cash register drawer and all but four of the stolen dollars.

Have a question or suggestion for Director Riggs or the Department? Send it our way!





Debrief: A Quick Rundown of the Latest Happenings

New UIndy Scholarship to Help Families of Fallen Public Safety Professionals

A new scholarship program at the University of Indianapolis will provide tuition-free undergraduate education to the dependents of Indianapolis and Marion County public safety employees who are killed in the line of duty.



The Indianapolis Public Safety Scholarship Award is intended for the 4,200 employees that collectively staff the Indianapolis Department of Public Safety and the Marion County Sheriff's Office. Their children, spouses and domestic partners at the time of death are eligible to receive full tuition toward an initial undergraduate degree.

The new program is the only one of its kind offered directly by a single university to the local public safety community. Eligibility for the scholarship is open to those affected by line-of-duty deaths retroactive to January 1993.

\$10 Adoption Special Leads Animal Care and Control to Substantial Improvement in Year-Over-Year Results

A foundation grant enabled Animal Care and Control to offer \$10 adoptions beginning Feb. 1 and the results have been terrific. During February 2014, ACC saw a 76 percent increase in adoptions compared to February 2013, with 282 dogs and cats finding forever homes in the past month.

Upcoming Events: Spread the Word

March 6, 5:30 p.m. - 7:00 p.m.:

* First meeting of the UIndy Community Action Team
- University Heights United Methodist Church

March 12, 9 a.m. - 12:00 p.m.:

- * "Painkillers in Their Backpacks," the Crisis of Prescription Drug Use by Our Children
 - H. Dean Evans Community & Education Center

March 15, 9:30 a.m. - 1:00 p.m.

- * Gang Prevention and Intervention Workshop
 - Renaissance School

From DPS@indy.gov

To: DPS Subject: Suggestion



I would like to submit a suggestion in reference to the new RMS report system and the former call-in system. The call-in system is the most efficient way to make a police report. I deal with the street officers daily and a major complaint is the time it takes to type out the police reports while still on the run they responded to. It is very difficult to type a report in your vehicle while on patrol making sure you are aware of your surroundings when you are staring at drop down boxes and attempting to navigate through the difficult system.

I feel the ability to call the reports in and have the option of typing them yourself also would be the best option. The ability to call the reports in on the call-in line would decrease response times and the time officers spend on runs. The morale of the officers would rise due to the ability to not be bogged down typing for half their shift and not have supervisors constantly asking why the runs are taking so long in high crime areas.

From: DPS Re: Suggestion

Thank you for your note to the DPS email line.

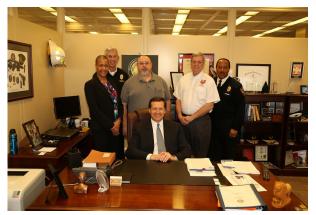
It is certainly a challenging time when we are asked to change how we perform a function within our job as officers are being asked to do with the use of the new RMS. Director Riggs has tasked the public safety divisions using the RMS to train on the new system to get us down the road to providing real-time incident tracking.

Officers will be completing reports when the information is fresh in their minds. They are providing more accurate and complete reports due to the standardization, requirements and accountability built into the new system. Also, since the reports are standardized with drop-down lists, the data points for crime reporting are more detailed allowing the department to participate in NBIRS and UCR reporting. This will streamline the current interpretation process that the UCR administrators are currently working through.

There is a learning curve with the new system, but we are confident in our officers' abilities to adapt to a new reporting method with time and training.

Director for a Day - Kyle DeFur

The Department of Public Safety continued its "Director for a Day" program in February, this time playing host to Kyle DeFur, who works as the president of St. Vincent Indianapolis Hospital. Kyle has been at the helm at St. Vincent since 2007 and took time out on Feb. 27 to visit the Department of Public Safety to gain a better grasp of the complex work done by the department.



Kyle started his day in the Director's Office by sitting down for a meeting with (from left) DPS Deputy Director Valerie Washington, IFD Chief Brian Sanford, AFSCME Local 725 Vice President Keith Fey, Local 416 President Mike Reeves and IFD Assistant Chief Ernie Malone.



Under Kyle's leadership, St. Vincent
Indianapolis Hospital was named among
America's 50 Best Hospitals by Becker's
Hospital Review for putting "patients' needs
first, innovation and setting the bar for highquality care."



DPS leadership provided Kyle with a briefing to wrap up his day. Pictured (from left to right): Chief Sanford, IEMS Chief of Strategic Initiatives Nick Ball, IMPD Chief Rick Hite, Citizen's Police Complaint Office Executive Director Brian Reeder, Val Washington, Homeland Security Chief Gary Coons, Kyle DeFur, PSC Chief Tim Baughman and ACC Chief Dan Shackle.

Want to suggest a good Director for a Day?

Please e-mail us at: dps@indy.gov

Excellence in Government Award Winners

Six deserving DPS employees were recognized for their hard work during the February "Excellence in Government" luncheon. They, and their guests, were treated to lunch, hosted by and sponsored by California Pizza Kitchen.













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